



Chancellor of Justice

Rob Behrens, CBE
UK Parliamentary and Health Service
Ombudsman
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Our ref. 26.03.2024 No 5-2/2401793

Dear Rob,

As your tenure as the UK Parliamentary and Health Service Ombudsman nears its end this month, I wanted to take a moment to convey my sincerest well-wishes to you.

It has truly been a pleasure and an honour to have had the opportunity to work alongside you during your time as an Ombudsman and as a fellow member of the IOI Europe Board. Your valuable insights, wisdom, and collaborative approach have greatly enhanced our discussions and initiatives, contributing significantly to our mission of advancing excellence in ombudsman services across Europe and beyond. Your leadership will be deeply missed among us.

I extend my best wishes to you for all your future endeavours. While our formal collaboration may end, I genuinely hope our paths will cross again in different capacities. Please feel free to reach out if there are any opportunities for us to collaborate or if you find yourself in Estonia.

With warmest regards,

Ülle Madise
The Chancellor of Justice of Estonia